

## **Policies**

URD's Management takes in consideration how complex and evolutionary are the expectations of its clients and their constant interactions with the environment, therefore the Management's goal is that URD becomes well known by all its employees, its clients and the society in general. While taking decisions, the premise is to keep the company strategy in the lines of being responsive, friendly with its employees, the environment and its clients.

In this regard, the Management establishes, declares and assumes the following commitments:

1. To continuously implement, maintain and improve a quality and eco-friendly management system, which constitutes an integrating and dynamizing factor for the company.
2. To periodically review the objectives and goals related to quality and environment, parallel to a constant review of the company management principles.
3. To strictly comply with both legal and regulatory requirements, as well as to any non-mandatory standard which it decides to follow.
4. To train and educate the company staff and subcontractors to create a favorable atmosphere to progress in any environmental and quality policy.
5. That requirements on the signed contracts plus the client expectations are the criteria to measure the company performance pattern.
6. Adopt the best and cleanest technologies available on the market, economically viable.
7. Prevent pollution.
8. Provide all the needed resources to comply with this policy.

All under the scope of:

**"Design, Engineering, Construction, Start-Up and Management of the Operation of Pneumatic Waste Collection Systems"**